



## Veteran Care Experience

Established in 2002, En Su Casa is a family-owned and operated in-home care agency based in San Antonio, Texas. Although we have been working with Veterans locally for 16 years, we are officially vendorized and contracted to provide Veteran care services as of 2018. Our team of caregivers have been carefully screened and trained to adequately meet the specific needs of our Veteran clients.

## Homemaker Services

The Department of Veterans Affairs (VA) has a special program for Veterans called Homemaker or Home Health Aide services to assist with daily activities and personal care needs. This program is for Veterans who need skilled services, case management and help with activities of daily living, such as bathing, dressing, fixing meals or taking medicines.

Individuals that provide Homemaker or Home Health Aid services work for an organization that has contracted with the VA and can be used as a way to get Respite Care at home for Veterans. Their services help Veterans continue to live independently in their residence.

## Respite Care

Respite Care is a temporary service that pays for someone to visit a Veteran's home, so the family caregiver can leave and tend to his or her own personal needs. This can help lower the stress by allowing the caregiver to run errands or go out of town for a few days, knowing the Veteran is receiving care.

## How We Can Help

If you have questions about the approval or qualification process to receive these specialized Veteran services, En Su Casa can coordinate a meeting with your VA social worker or VA primary care doctor and help assess your specific needs to ensure you qualify for the right benefits. Once a Veteran receives authorization from the VA to receive these services, we help monitor their contract to ensure timely renewal and avoid lapses in coverage. We also work diligently to ensure the VA's stringent guidelines are being met in the care that is provided to Veterans.

**Please contact Jennifer Openshaw to learn more. Call (210) 777-3266 or email [jopenshaw@ensucasacaregivers.com](mailto:jopenshaw@ensucasacaregivers.com).**